



DISCRIMINATION IS AGAINST THE LAW

Pain Treatment Associates, LLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Pain Treatment Associates, LLC does not exclude people or treat them differently because of race, color national origin, age, disability, or sex.

Pain Treatment Associates, LLC provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Lisa Brassfield.

If you believe that Pain Treatment Associates, LLC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Lisa Brassfield,
Pain Treatment Associates, LLC
1410 Doctors Drive
West Plains, MO 65775-4754
Phone: 417-256-2225
Fax: 417-256-2373
lisa@pain-treat.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Lisa Brassfield is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW.
Room 509F, HHH Building
Washington, DC 20201
Phone: 800-368-1019
TDD: 800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



ATENCIÓN: Si hablas a español, servicios de asistencia de idioma están disponibles para usted, de forma gratuita. Llamar al 1-417-256-2225.

注意：如果你说广东话，语言援助服务是提供给你，免费。调用 1-417-256-2225。

Chú ý: Nếu bạn nói tiếng Quảng Đông, Dịch vụ hỗ trợ ngôn ngữ có sẵn cho bạn, miễn phí. Gọi 1-417-256-2225.

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-417-256-2225.

ACHTUNG: Wenn Sie Kantonesisch sprechen, Sprache-Assistance-Leistungen sind Ihnen unentgeltlich zur Verfügung. Rufen Sie 1-417-256-2225.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 2225-256-417-1 (رقم هاتف الصم والبكم: 2225-256-417-1).

주의: 광둥을 말할 경우 언어 지원 서비스 당신에 게, 무료로 사용할 수 있습니다. 1-417-256-2225를 호출합니다.

ВНИМАНИЕ: Если вы говорите на кантонском диалекте, языковой помощи услуги доступны для вас бесплатно. Вызовите 1-417-256-2225.

ATTENTION: Si vous parlez cantonais, services d'assistance de langue sont disponibles pour vous, gratuitement. Composez le 1-417-256-2225.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-417-256-2225

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-417-256-2225

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-417-256-2225 تماس بگیرید.

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-417-256-2225.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-417-256-2225.

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1-417-256-2225.